

Installing the ContentKeeper Certificate

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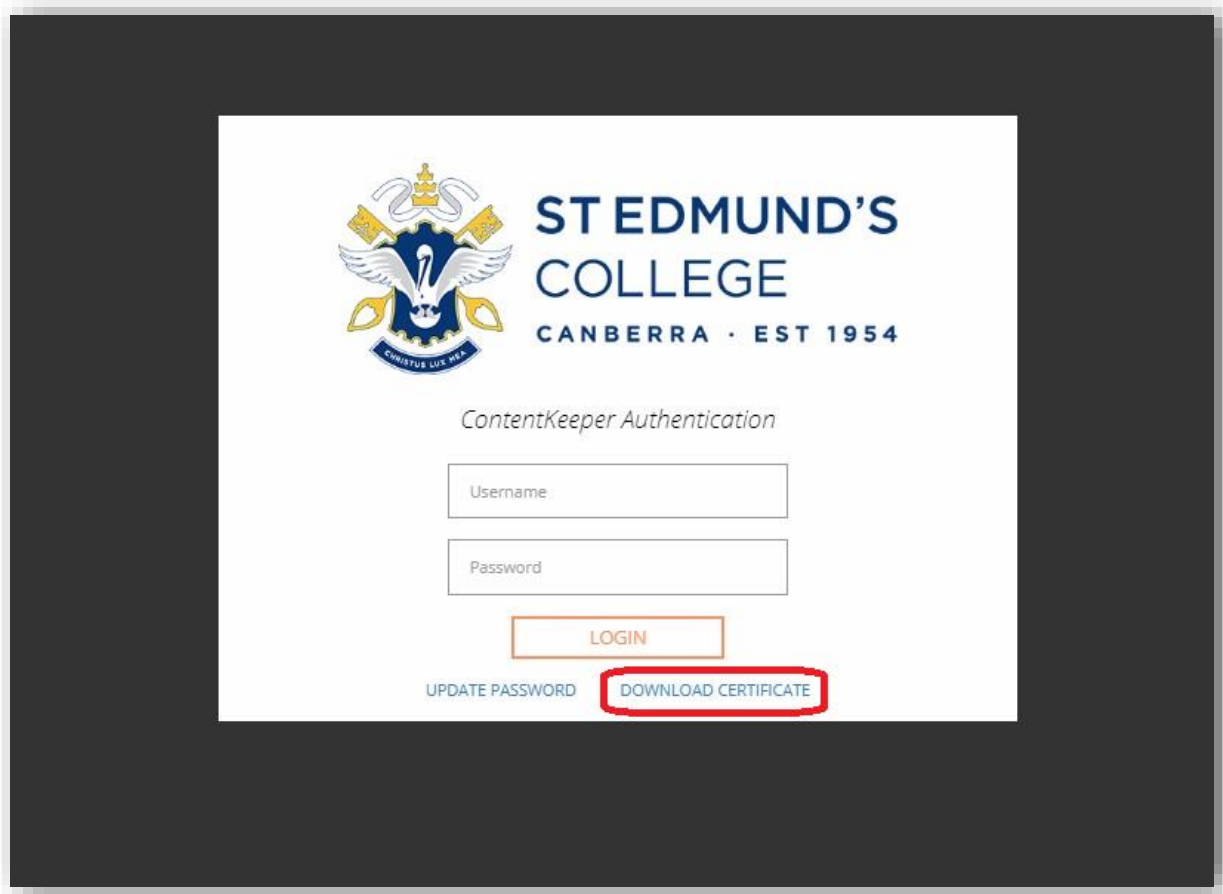
Installing the ContentKeeper Certificate for Chrome and IE

In order to view certain websites the ContentKeeper certificate needs to be installed. If a blue ContentKeeper screen appears when trying to view Youtube then the certificate is not installed or is installed incorrectly.

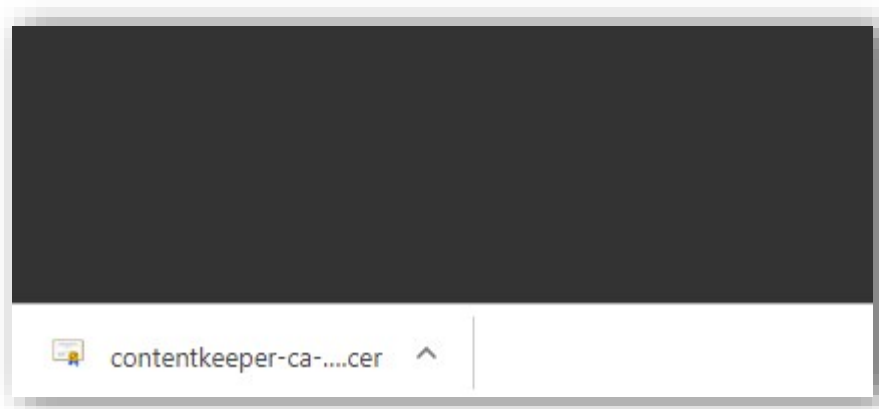
1. Download the certificate by clicking on the 'DOWNLOAD CERTIFICATE' link at the bottom of the log in screen for the wireless.

Alternatively, if you're outside College grounds or already logged in you can access the file here:

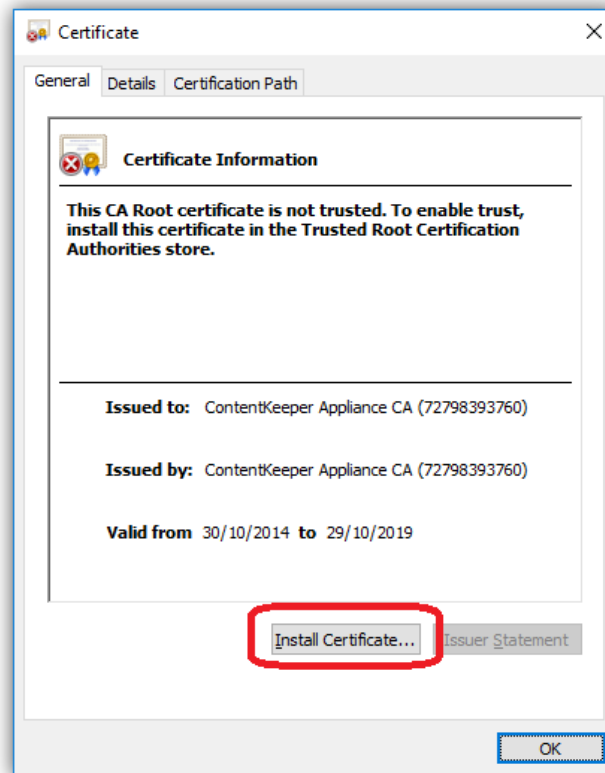
[ContentKeeper Certificate](#)



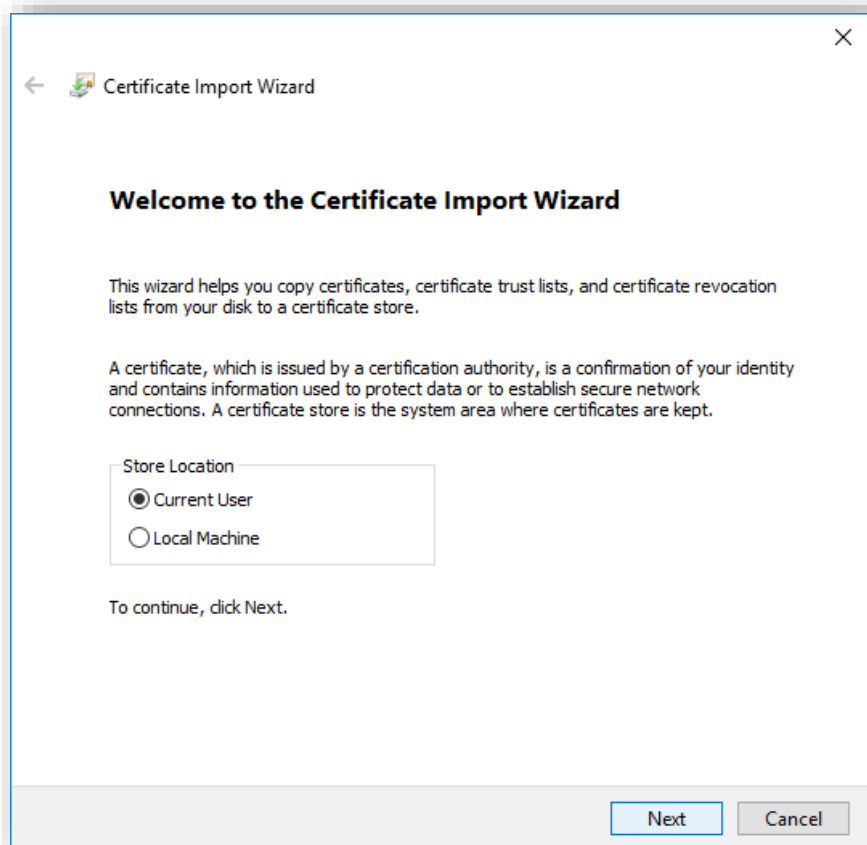
2. When the Certificate has finished downloading, an icon will appear in the bottom left corner of the web browser.



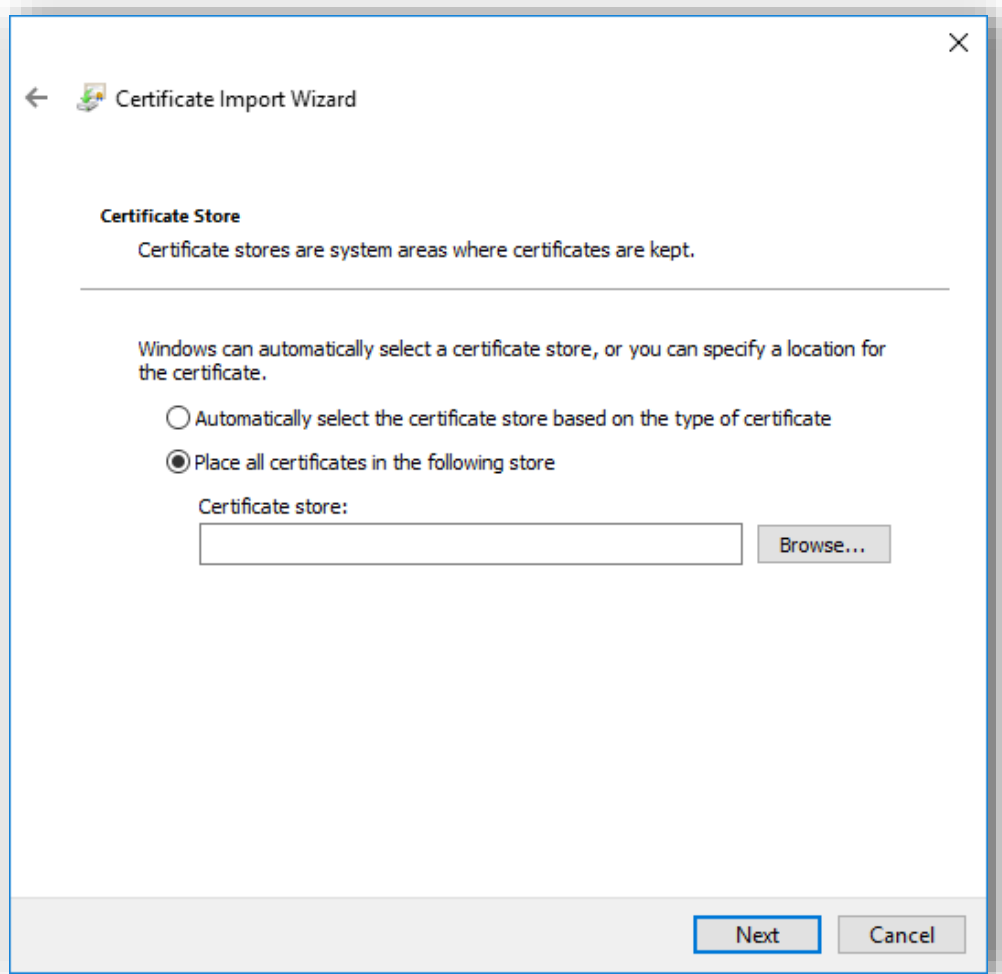
3. Open the certificate file and the following screen will appear. Click 'Install Certificate...' to proceed.



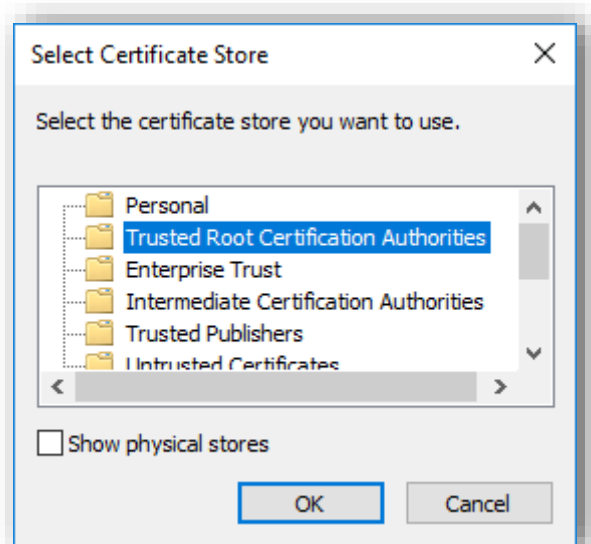
4. Select whether to install for the Current User or the Local Machine.
 - **Current User** will install it only for the person currently logged in.
 - **Local Machine** will install it for everyone who logs onto the computer.In most cases the Current User will be all that is required.



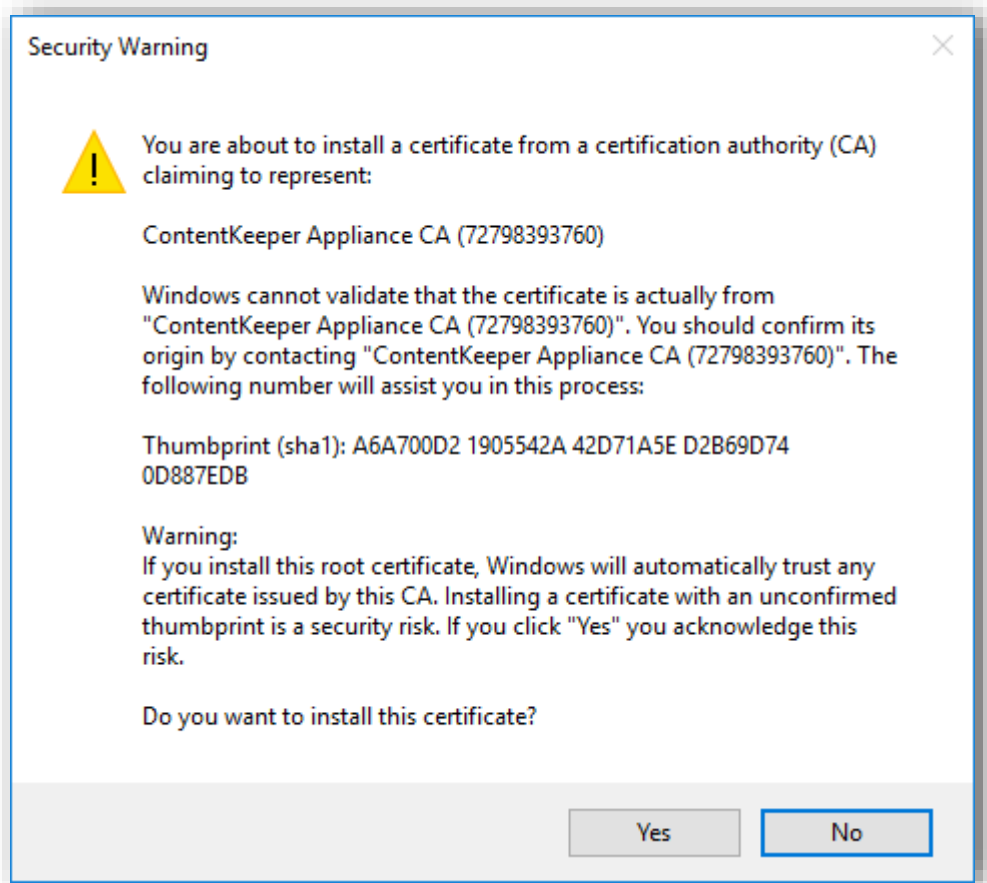
5. Select the 'Place all certificates in the following store' option from the screen and then select 'Browse...'



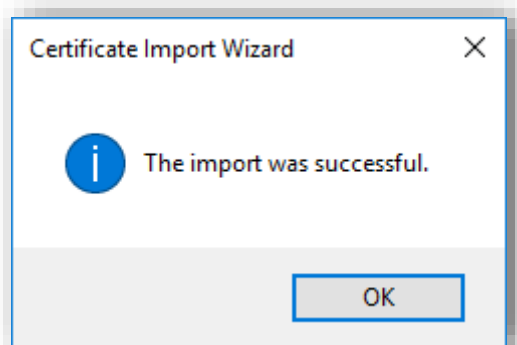
6. In the popup window that opens select 'Trusted Root Certification Authorities' then click 'OK'



7. On the warning screen that appears select 'Yes' to continue.



8. If everything finished correctly a notification screen should appear saying that the import was successful.

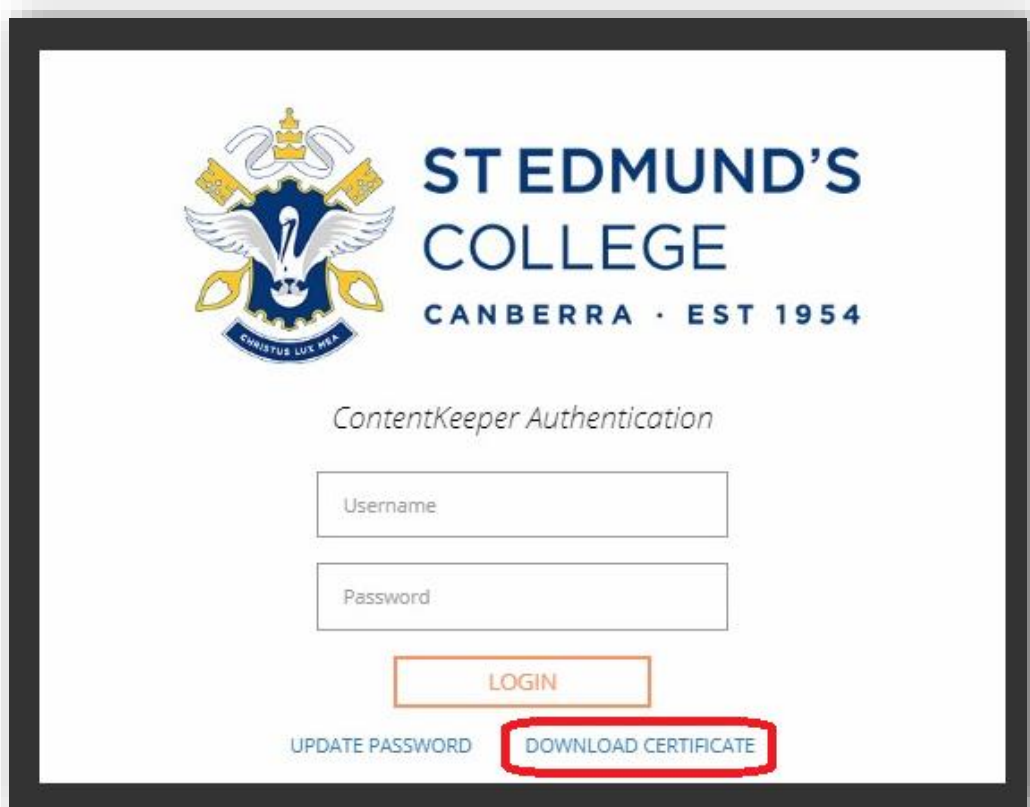


Installing the ContentKeeper Certificate for Firefox

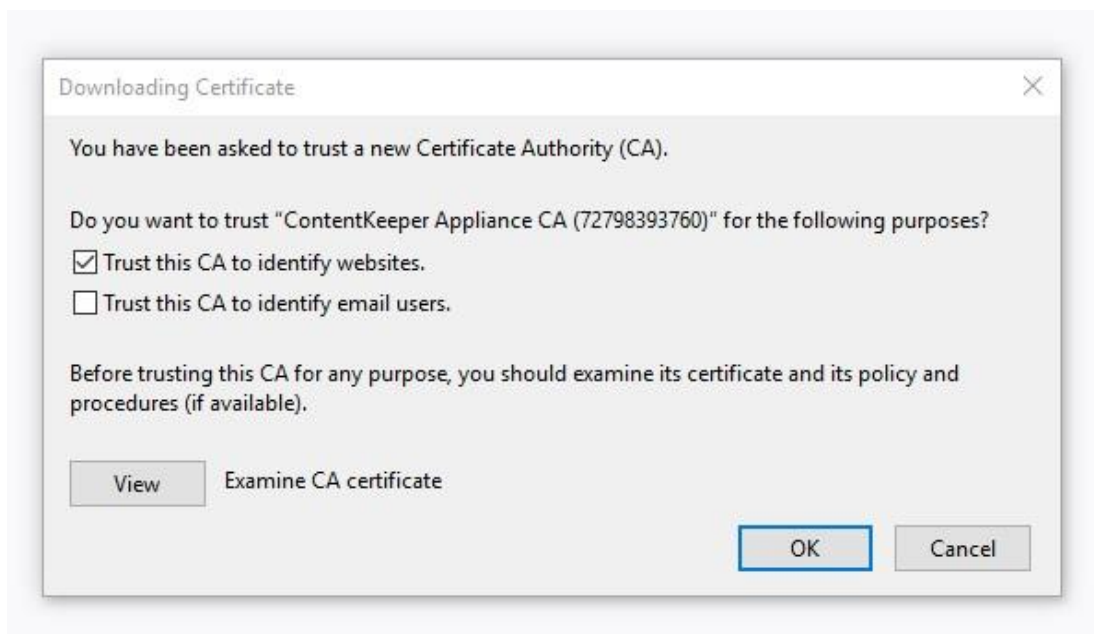
In order to view certain websites the ContentKeeper certificate needs to be installed. If a blue ContentKeeper screen appears when trying to view Youtube then the certificate is not installed or is installed incorrectly.

1. Download the certificate by clicking on the 'DOWNLOAD CERTIFICATE' link at the bottom of the wireless log in screen.

Alternatively, if you're outside the College or already logged in you can access the file here: [ContentKeeper Certificate](#)



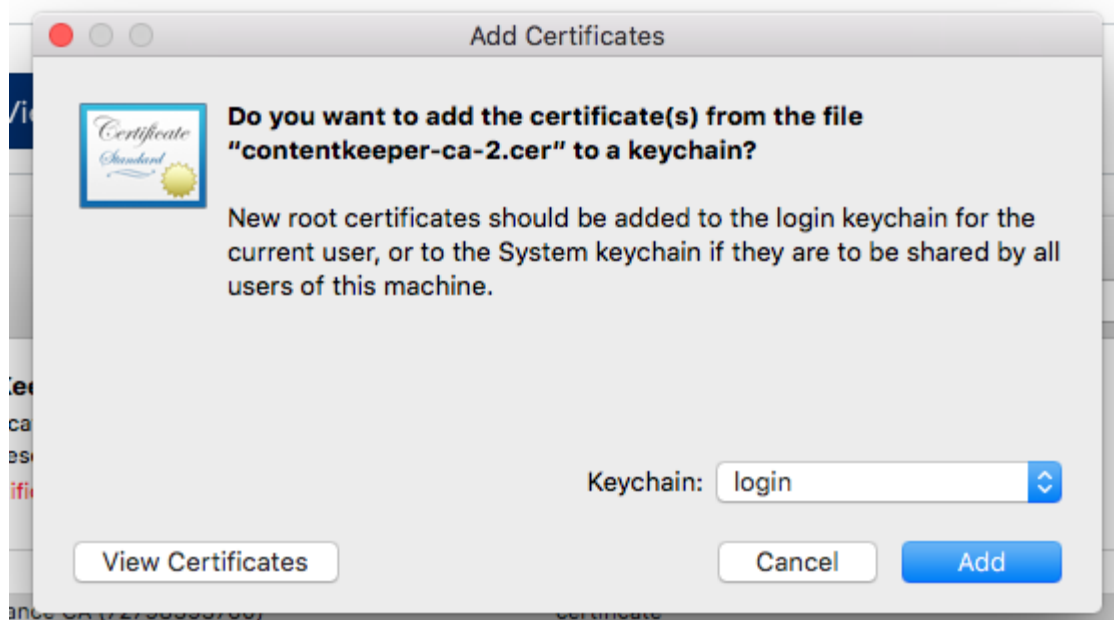
- 2) A prompt will then appear asking to trust the new certificate. Simply tick the 'Trust this CA to identify websites.' Option and then click OK to proceed.



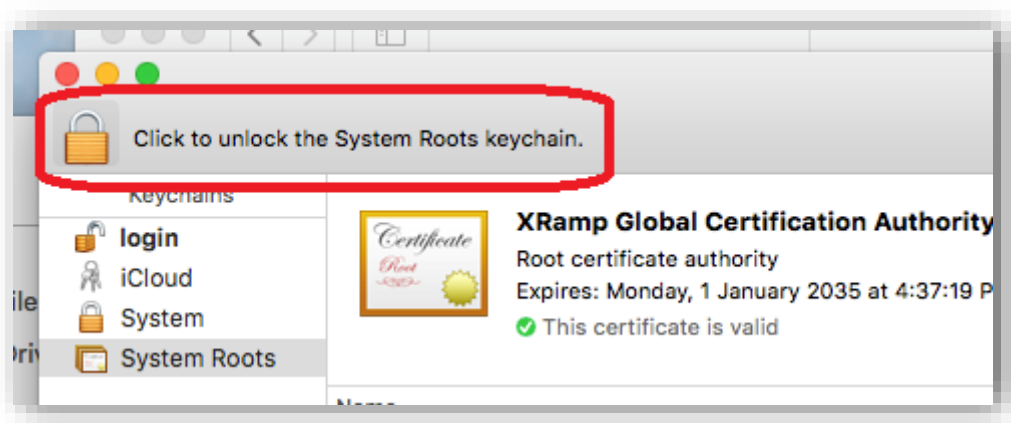
Installing the ContentKeeper Certificate for Mac

In order to view certain websites the ContentKeeper certificate needs to be installed. If a blue ContentKeeper screen appears when trying to view Youtube then the certificate is not installed or is installed incorrectly.

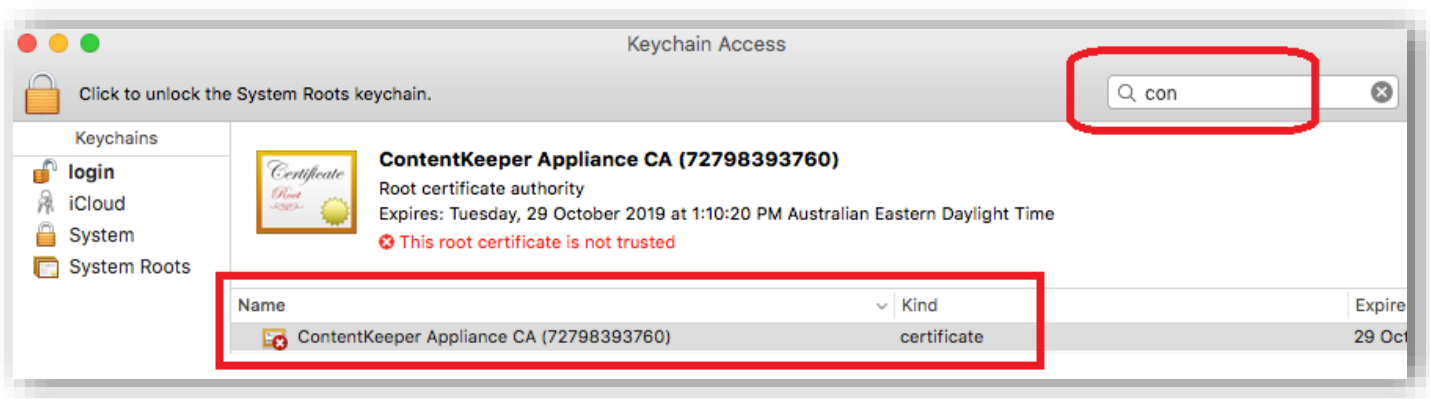
- 1) Once logged into the wireless network you can download the Certificate file by clicking on the following link: [ContentKeeper Certificate](#)
- 2) Once the certificate is downloaded simply double click on the file and the following alert will appear. Simply click Add to proceed.



- 3) This will then open the Keychain set up screen. You will have to unlock the set up by clicking on the lock symbol in the top left hand corner of the screen.



- 4) Then simply search for 'con' in the search box and it will limit the results so that it is easier to find the ContentKeeper certificate. Once found simply double click on the ContentKeeper Appliance CA certificate



- 5) A new screen will open. The only thing you need to do is set the 'Secure Sockets Layer (SSL)' permission to 'Always Trust'. Once that is done simply close the window and the install is complete.

